



Guest Service Manager (Duty Manager)

Hampton by Hilton Oxford, Kassam stadium

We are currently looking for a passionate Guest Service Managers to join our small successful team at Hampton by Hilton Oxford.

Hampton by Hilton is the fastest growing Hilton brand of focused service hotels offering friendly service in comfortable surroundings of high standard bedrooms and contemporary public areas with free internet access and breakfast.

About us:

We are contemporary, newly built 103 guest bedrooms on the Kassam Stadium complex just south of Oxford city centre. The hotel opened in December 2015 as the first and still the only Hilton family property in the area and has enjoyed extremely strong demand throughout.

About you:

Guest Service Manager is a hands on role, managing the day to day operation during your shift - you will be responsible for Front office and Food and Beverage directly and liaise with housekeeping and maintenance teams which are outsourced.

We welcome applicants from both front office / reception / rooms division background (reception shift leader, duty manager, night manager) **and food and beverage professionals** (restaurant / bar supervisors and managers from both hotels and high street operation).

You need to have a passion for hospitality industry and be excited about taking on challenges; this is **a leadership role not for shy and retiring types!**

Competitive salary and access to Hilton Employee benefits, ongoing development and training opportunities come with this role. The successful candidate will relish an opportunity to learn from the vast resource brand offers for development.

Previous hotel experience, especially within Hilton family of brands and focused service is a distinct advantage. Knowledge of how hotel / PoS systems work (we work on Hilton OnQ) is required, comprehensive OnQ training is provided through Hilton University.

Please contact us directly to apply. Sorry, no agencies at this stage.